To,

The Head of Enterprise Business,

Grameenphone Ltd.

Bashundhara, Baridhara, Dhaka

Sub: Authorization letter for subscription to Bulk SMS Service.

Dear Sir,

l, the undersigned, having necessary authority, do hereby authorize, appoint and engage INFOBIP to deal and communicate with Grameenphone Ltd. (GP) in relation to Bulk SMS service. From now until further notice from us, INFOBIP shall, on our behalf, manage Bulk SMS Service from GP and shall disseminate the same to our valued customers according to our requirement. Following the execution of the necessary agreement(s), they shall confirm our purchase order in writing and shall inform GP from time to time of the same as and when required by us' INFOBIP shall also make the payment to GP and maintain and settle all financial matter in addition to technological support in this regard on our behalf. We hereby also acknowledge and undertake the followings:

1. We do hereby authorize INFOBIP to sign any document or execute any contract with regard to Bulk SMS Service with GP. Such document or contract shall be considered as signed or executed by my company.
2. Any communication made or any act or omission done by INFOBIP with regard to Bulk SMS Service shall be considered as made or done by my company.
3. Any purchase order placed and any payment made by INFOBIP shall be considered as placed and made by my company. In case of any non-payment or breach of any terms and conditions of the Bulk SMS Service agreement with GP (to be signed and executed by INFOBIP on behalf of us), we shall be solely liable for the same to GP.
4. We shall be solely responsible for any financial or reputational loss of GP incurred because of the act or omission of INFOBIP in relation to the use of Bulk SMS service.
5. In the event of cancellation of this authorization we shall notify the same to GP through written communication within a maximum of 3 (three) days of such cancellation. In absence of such communication GP will presume the said authorization is remain valid.
6. The following Masking (mentioned in below table), annexed with this letter shall be used for our bulk SMS purpose. We hereby acknowledge that, we are merely the user of the Masking names where Grameenphone has the sole authority to modify/alter/amend/remove the masking names at any point of time.
7. A written request shall be made to GP in case any of the masking names needs to be modified/altered/amended/removed. Upon having the written request duly signed by us and based on availability, GP may authorize such change. Grameenphone has full authority regarding allotment of any masking.
8. INFOBIP shall have no authority on the masking other than execution only. Further, no modification/alteration/amendment/removal request shall be valid unless it duly signed by the Bulk SMS customer itself.

We expect you to extend cooperation towards INFOBIP.

Thanking you,

Yours faithfully,

For [Company Name]



**Masking information:**

Please add/Delete following masking on behalf of us:

[Note: Masking option (Numeric/Alphanumeric: within 11 Characters): (i.e. A-Z, a-z, 0-9, Space, No special characters)]

|  | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** | **OK/Not OK/Comment**  **(Filled by Grameenphone Authority)** |
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Thanking you,

For [Company Name]

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Signature of customer Authorize Person